

MADISON COUNTY ROAD DEPARTMENT

May 2013

CLOSED CALL ANALYSIS

Closed Request Analysis

Open Requests -

Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
17528	-	05/01/13 10:15:00		Road Condition	Brown, Shirley Wells, Michael	Old Natchez Trace Old Trace Rd		Medium Priority
		Dur (hours)	339.53	Chunks of asphalt breaking from road				
17536	-	05/02/13 09:04:00		Road Condition	Brown, Shirley Washington, Falonda	Cauthen Rd		Medium Priority
		Dur (hours)	316.73	Road is collapsing in a spot where it was fixed once before				
17539	-	05/02/13 10:35:00		Drainage	Brown, Shirley Grace, John	Lake Lorman Rd Lake Lorman gate 1		Medium Priority
		Dur (hours)	313.83	Water running across the road :coming out of ditches				
17542	-	05/02/13 15:58:00		Road Condition	Brown, Shirley Saucier, Jimmie	Pinetree Ln		Medium Priority
		Dur (hours)	309.83	Sink hole forming in the road				
17549	-	05/06/13 07:14:00		Pot Holes	Brown, Shirley Customer,	Ridgefield Dr Ridgefield Dr		Medium Priority
		Dur (hours)	221.70	Entrance of Ridgefield S/D needs pot hole patched				
17555	-	05/06/13 09:12:00		Road Condition	Brown, Shirley Brewster, Keisha	Virgin Mary Rd Virgin Mary Rd		Medium Priority
		Dur (hours)	220.60	Asphalt crumbling on road from Hwy 16 to the Y in road passed the church				
17559	-	05/06/13 11:48:00		Pot Holes	Brown, Shirley Snell, Steven	Bradfield Rd Wayfield Cove(Bradfield Sub.)		Medium Priority
		Dur (hours)	217.13	Requesting pothole repair.				
17560	-	05/06/13 13:33:00		Pot Holes	Brown, Shirley Bacon,	Owens Rd		Medium Priority
		Dur (hours)	215.38	Pot hole need filling				
17570	-	05/07/13 07:51:00		Pot Holes	Brown, Shirley Grant, Adam	Ricks Dr		Medium Priority
		Dur (hours)	197.13	Pothole repair requested				

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17575	05/07/13		Signage Installation	Brown, Shirley	Lazy Oak Ln		Medium Priority
-	09:54:00			Pierce, Brad	Lazy Oak Lane		
	Dur (hours)	195.98	Requesting Name Sign				
17577	05/07/13		Pot Holes	Brown, Shirley	Minninger Blvd		Medium Priority
-	11:41:00			Thornton, Thomas	Minninger Blvd.		
	Dur (hours)	193.30	Requesting pothole repair at end of drive way				
17578	05/07/13		Pot Holes	Brown, Shirley	Green Rd		Medium Priority
-	13:52:00			Lidell, Jackin	Green Road		
	Dur (hours)	191.15	Pothole repair requested.				
17579	05/07/13		Pot Holes	Brown, Shirley	Davis Crossing Rd		Medium Priority
-	13:54:00			Lidell, Jackin	Green Road		
	Dur (hours)	191.12	Pothole repair requested.				
17582	05/07/13		Pot Holes	Brown, Shirley	Ben Lockett Rd		Medium Priority
-	15:57:00			Edwards, James	Ben Lockett Rd		
	Dur (hours)	189.08	Pot holes and road erosion need repairs				
17586	05/08/13		Sink Hole	Brown, Shirley	Distribution Dr		Medium Priority
-	08:41:00			Cox, Trey	Distribution Dr		
	Dur (hours)	384.57	Culvert is not draining properly,sink hole forming at culvert				
17590	05/08/13		Trash Related	Brown, Shirley	French Branch		
-	10:49:00			Guest, Tommy	French Branch(Lake Caroline)		
	Dur (hours)	481.30	Limbs				
17591	05/08/13		Trash Related	Brown, Shirley	Mcelroy Smith Rd		
-	11:40:00			Smith, Lorraine	McElroy Smith Road		
	Dur (hours)	480.45	Limbs to be picked up.				
17594	05/08/13		Trash Related	Brown, Shirley	Cedar Hill Rd		
-	15:57:00			Moore, Gerald	Cedar Hill Rd		
	Dur (hours)	476.17	Limbs and debris to be picked up on the Chapel Hill Rd side				

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17595	05/08/13		Pot Holes	Brown, Shirley	Yandell Rd		Medium Priority
-	15:58:00			Luthem,	Yandell Rd		
	Dur (hours)	165.52	Please fill pot holes and dips in road entire road				
17597	05/09/13		Trash Related	Brown, Shirley	Stillhouse Creek Dr		Medium Priority
-	07:23:00			Walker,	Kemper Lane		
	Dur (hours)	460.73	Large pile of detail. In Stillhouse Creek Sub.				
17598	05/09/13		Road Condition	Brown, Shirley	Barnes Rd		Medium Priority
-	07:26:00			Larson, Teresa	Barnes Rd		
	Dur (hours)	150.37	Logging trucks are causing the asphalt to crumble on road and Ratliff Ferry Rd				
17602	05/10/13		Trash Related	Brown, Shirley	Old Gin Cv		
-	10:28:00			McClury, Gloria	Old Gin Cv		
	Dur (hours)	433.65	Pick up of tree cut up				
17605	05/10/13		Trash Related	Brown, Shirley	Johnson Ln		
-	14:01:00			Walker, Linda	Johnson Ln		
	Dur (hours)	430.10	Limbs to be picked up				
17610	05/13/13		Signage Installation	Brown, Shirley	Twelve Oaks Trace		Medium Priority
-	09:08:00			Proter, Dred	Twelve Oaks Trace		
	Dur (hours)	52.77	Signs are missing No Thru Truck and Weight Limit for each end of road				
17611	05/13/13		Pot Holes	Brown, Shirley	Hawkins Thompson Ln		Medium Priority
-	09:25:00			Hill, Tackery	Hawkins Thompson Ln		
	Dur (hours)	52.07	Pot holes are really bad on road				
17612	05/13/13		Other	Brown, Shirley	Munich Cv		Medium Priority
-	10:01:00			Johnson, Greg	Munich Cove		
	Dur (hours)	50.77	Cut small telephone line.				
17613	05/13/13		Pot Holes	Brown, Shirley	Mini Ln		Medium Priority
-	10:20:00			Johnston, Linda	Mini Lane		
	Dur (hours)	51.17	Requesting pothole repair.				

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17616	-	05/13/13 12:25:00		Pot Holes	Brown, Shirley Robinson, Shirley	King Ranch Rd Johnson Hill Rd		Medium Priority
		Dur (hours)	49.08	pot hole by 3 way sign near the field				
17619	-	05/13/13 15:55:00		Culvert Installation	Brown, Shirley Reddus, Shatoya	Archie Can Rd Archie Can Rd		Medium Priority
		Dur (hours)	356.18	Request for new culvert				
17621	-	05/14/13 07:26:00		Trash Related	Brown, Shirley Gatgelli, Susan	Prescott Ridge Prescott Ridge(Lake Caroline)		
		Dur (hours)	340.67	Limbs to be picked up.				
17622	-	05/14/13 07:49:00		Trash Related	Brown, Shirley Bauers, Amanda	Trace Harbor Rd		
		Dur (hours)	340.28	Pick up of tree cut up				
17628	-	05/14/13 15:24:00		Trash Related	Brown, Shirley Pierce, Kenna	Dampeer Rd Dampeer Rd		
		Dur (hours)	332.70	Limbs in ditches to be picked up				
17630	-	05/15/13 10:17:00		Trash Related	Brown, Shirley Blount, Linda	Beach Bluff Rd Beach Bluff Rd		
		Dur (hours)	313.80	Limbs and debris to be picked up				
17632	-	05/15/13 10:30:00		Trash Related	Brown, Shirley Lamb, Joann	Farmers Row Farmers Row		Medium Priority
		Dur (hours)	313.58	Limbs to be picked up				
17636	-	05/15/13 10:47:00		Trash Related	Brown, Shirley Triggs, Robert	Normandy Cir Normandy Circle		Medium Priority
		Dur (hours)	313.30	Limbs				
17638	-	05/15/13 13:33:00		Pot Holes	Brown, Shirley Collier, Yolanda	Deer Creek Cv Deer Creek Cove		
		Dur (hours)	310.52	Potholes to be repaired.				

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17639	-	05/15/13 14:25:00		Pot Holes	Brown, Shirley O'Cain, Danny	Quail Rd Dogwood Hill Road		
		Dur (hours)	309.65	Pothole repair.				
17644	-	05/16/13 07:38:00		Trash Related	Brown, Shirley Harris, Darryl	Calhoun Pkwy		
		Dur (hours)	292.43	Trash and bags of trash in front of Germantown Middle School on the side of the road				
17645	-	05/16/13 08:42:00		Pot Holes	Brown, Shirley Box, Tina	Strong Rd Strong Rd		Medium Priority
		Dur (hours)	291.28	Many pot holes on road need filling				
17648	-	05/16/13 12:51:00		Trash Related	Brown, Shirley Jones, April	Steels Pointe Steels Pointe		
		Dur (hours)	287.22	Limbs to be picked up.				
17650	-	05/16/13 15:25:00		Trash Related	Brown, Shirley Matthes, Fredrick	St Davids Way St Davids Way		Medium Priority
		Dur (hours)	284.65	Limbs to be picked up				
17651	-	05/16/13 15:27:00		Road Condition	Brown, Shirley Stallings, L	Bilbrew Rd Rosedale Ln		Medium Priority
		Dur (hours)	284.60	Conditions of road				
17652	-	05/16/13 15:29:00		Sink Hole	Brown, Shirley Gentry, Tina	Bradfield Rd Bradfield Rd		Medium Priority
		Dur (hours)	284.57	Sink hole formed on sidewalk in front of house				
17653	-	05/16/13 15:32:00		Trash Related	Brown, Shirley Langston,	Davis Ave Davis Ave		Medium Priority
		Dur (hours)	284.52	Tile, carpet and debris to be picked up				
17654	-	05/16/13 15:33:00		Pot Holes	Brown, Shirley Peacock, Eddie	Ridgefield Dr		Medium Priority
		Dur (hours)	284.50	Huge pot on road need patching				

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17659	05/17/13		Sink Hole	Brown, Shirley	Cauthen Rd		Medium Priority
-	08:56:00			Washington, F.	Brown Road		
	Dur (hours)	267.12	Sink hole in middle of Road.				
17663	05/17/13		Culvert Installation	Brown, Shirley	Old Jackson Rd		Medium Priority
-	13:29:00			Milan, Patsy	Old Jackson Road		
	Dur (hours)	262.52	Customer requesting culvert and ask that the Road Department stop damaging it.				
17665	05/17/13		Pot Holes	Brown, Shirley	Cole Rd		Medium Priority
-	13:37:00			Bennett, David	Cole's Way		
	Dur (hours)	262.40	Requesting pothole repair on Dewee's Road and Stribling Road.				
17678	05/20/13		Trash Related	Brown, Shirley	Champion View		Medium Priority
-	10:56:00			Amos, Willie	Champion View		
	Dur (hours)	193.08	Limbs and debris to be picked up				
17679	05/20/13		Trash Related	Brown, Shirley	Brown Dr		
-	12:12:00			Bradley, Pearlie	Brown Drive		
	Dur (hours)	191.77	Wood, etc. to be picked up				
17680	05/20/13		Pot Holes	Brown, Shirley	A R Rimmer Rd		Medium Priority
-	12:29:00			McMurty, Brenda	A R Rimmer Rd		
	Dur (hours)	191.47	pot holes need filling				
17682	05/20/13		Pot Holes	Brown, Shirley	Sunset Cir		
-	14:26:00			Butler, Ray	Sunset Circle		
	Dur (hours)	189.50	Pothole repair				
17683	05/20/13		Road Condition	Brown, Shirley	Lubertha Rd		
-	14:31:00			Rouser, Joseph	Lubertha Road		
	Dur (hours)	189.40	Customer called and said that the water company burst pipe,cause road to have a pothole would like for the Road Department to come out a				
17684	05/21/13		Trash Related	Brown, Shirley	Renfroe Dr		Medium Priority
-	07:54:00			Evans,	Renfroe Dr.		
	Dur (hours)	172.00	Large pile of limbs.				

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17685 -	05/21/13 07:56:00		Sink Hole	Brown, Shirley Customer,	Distribution Dr Distribution Drive		On Hold
	Dur (hours)	171.95	Customer concern about a Sinkhole on Distribution Drive gave him Cornelius Bacon number				
17687 -	05/21/13 08:03:00		Pot Holes	Brown, Shirley Customer, Jennifer	North Old Canton Rd North Old Canton Road		Medium Priority
	Dur (hours)	172.20	Requesting pothole to be repaired at North Old Canton road and Pearl River Church Road.				
17688 -	05/21/13 09:52:00		Culvert Installation	Brown, Shirley Stubbs, E. W.	Virilia Rd Virilia Road		Medium Priority
	Dur (hours)	170.38	Requesting 18ft. culvert				
17689 -	05/21/13 09:57:00		Trash Related	Brown, Shirley Logan, Freddie	Normandy Cir Normandy Circle		Medium Priority
	Dur (hours)	170.30	Limbs to be picked up at this address and many more in the neighborhood.				
17690 -	05/21/13 13:20:00		Trash Related	Brown, Shirley Ziglar, Eddie	Lorman Ln Lorman Ln		Medium Priority
	Dur (hours)	166.92	2 piles of limbs and debris on property needs to be picked up				
17691 -	05/21/13 15:29:00		Pot Holes	Brown, Shirley Carson, Aggie	Renfroe Rd Renfroe Rd		Medium Priority
	Dur (hours)	164.77	Potholes in road especially in front of house				
17692 -	05/21/13 15:31:00		Grading	Brown, Shirley Patrick, James	Lovelace Lane Lovelace Lane		Medium Priority
	Dur (hours)	164.33	Road has pot holes and need grading badly				
17693 -	05/21/13 15:33:00		Limb Cutting	Brown, Shirley Patrick, James	Lovelace Lane Lovelace Lane		Medium Priority
	Dur (hours)	164.70	Limbs and trees need trimming from side the road				
17695 -	05/22/13 07:21:00		Trash Related	Brown, Shirley Jackson,	Brown Dr Brown Dr.		Medium Priority
	Dur (hours)	148.50	Large pile of detail. Off Laura Drive and Old Jackson Rd.				

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17696 -	05/22/13 07:22:00		Trash Related	Brown, Shirley Jackson,	Old Jackson Rd Old Jackson Rd		Medium Priority
	Dur (hours)	148.48	Large pile of detail.				
17697 -	05/22/13 08:08:00		Trash Related	Brown, Shirley bouldin, Alice	Old Jackson Rd Old Jackson Road		Medium Priority
	Dur (hours)	148.12	Two piles of boards to be picked up.				
17699 -	05/22/13 14:51:00		Pot Holes	Brown, Shirley Hughes, Janet	Rouser Rd		Medium Priority
	Dur (hours)	141.38	Pot holes in road need patching				
17700 -	05/22/13 14:53:00		Trash Related	Brown, Shirley Banks,	Cherry Bluff Dr Cherry Bluff Dr		Medium Priority
	Dur (hours)	141.35	Large tree cut up in a pile				
17703 -	05/23/13 10:55:00		Trash Related	Brown, Shirley Gilbert, Nancy	Germantown Rd Germentown Road		Medium Priority
	Dur (hours)	121.32	Limbs to be picked up.				
17705 -	05/23/13 11:46:00		Culvert Repair	Brown, Shirley Moore, Micheal	Simpson Dr Simpson Dr.		Medium Priority
	Dur (hours)	120.47	Culvert need unstopping				
17706 -	05/23/13 13:10:00		Ditching	Brown, Shirley Williams, Jeremy	Mccarty Rd		Medium Priority
	Dur (hours)	119.07	Water is backing from road culvert flood yard of Camden Baptist Church				
17707 -	05/23/13 13:12:00		Pot Holes	Brown, Shirley Grogan, Jennie	Wood Leaf Cv Wood Leaf Cv		Medium Priority
	Dur (hours)	119.03	road need pot holes filled and possible resurfacing				
17708 -	05/23/13 13:14:00		Pot Holes	Brown, Shirley Grogan, Jennie	Allard Rd Wood Leaf Cv		Medium Priority
	Dur (hours)	119.00	Pot holes need to be filled				

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17709	-	05/23/13 13:19:00		Pot Holes	Brown, Shirley Box, Adam	Strong Rd Strong Rd.		Medium Priority
		Dur (hours)	118.48	Pot Holes need filling.				
17710	-	05/24/13 09:11:00		Culvert Installation	Brown, Shirley Lee, Jerry	Stout Rd Stout Rd		Medium Priority
		Dur (hours)	99.03	Culvert need to replace old and worn out culvert				
17711	-	05/24/13 10:43:00		Pot Holes	Brown, Shirley Thomas, Milton	Heritage Blvd Brigade Canton 39046		Medium Priority
		Dur (hours)	97.50	asphalt drop off at entrance of Kemper Creek subdivision needs to be filled in and potholes on Heritage Blvd need to be filled in .				
17712	-	05/24/13 13:44:00		Trash Related	Brown, Shirley Upton, Douglas	Old Yazoo City Rd Old Yazoo City Rd		Medium Priority
		Dur (hours)	95.68	Limbs to be picked up				
17713	-	05/24/13 13:55:00		Other	Brown, Shirley Orkin, Ted	Brigade Ave Brigade Ave		Medium Priority
		Dur (hours)	69.05	Tree split on road concern of it falling on address in Kemper Creek off of Yandell Rd				
17714	-	05/24/13 15:27:00		Trash Related	Brown, Shirley Tyler, Mitch	Traceview Rd Traceview Rd		Medium Priority
		Dur (hours)	92.77	Limbs to be picked up				
17715	-	05/28/13 08:07:00		Trash Related	Brown, Shirley Muffetto, Linda	Traceview Rd Traceview Rd		Medium Priority
		Dur (hours)	4.10	Tree that has been cut up needs to be picked up in Twin Harbor S/D				
17716	-	05/28/13 08:09:00		Trash Related	Brown, Shirley Fowler, Marlon	Dampeer Rd Dampeer Rd		Medium Priority
		Dur (hours)	4.05	Couch and love seat needs picking up on the side of the road close to address				
17717	-	05/28/13 08:16:00		Trash Related	Brown, Shirley Overstreet, Andrea	Church Rd Church Rd		Medium Priority
		Dur (hours)	3.93	Limbs to be picked up				

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17718	05/28/13		Trash Related	Brown, Shirley	Greyhawk Subdivision		Medium Priority
-	09:20:00			Fellowes, Gordon	Greyhawk Drive Madison 39110		
	Dur (hours)	2.87	tree to be picked up at 134 Greyhawk Drive; is cut up				
17720	05/28/13		Ditching	Brown, Shirley	Sowell Rd		Medium Priority
-	08:55:00			Cooper, Callie	Sowell Rd		
	Dur (hours)	2.87	Ditch work needed to repair ditch				

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Total Requests: 83